

## Company Policies

1. Offers Our offers are not-binding; all the previous offers are abolished by the most recent offer. Due to limited supply of individual vintages we might be sold out before you are placing an order. All offers depending on availability. We reserve the right to cut orders without notice to provide all our customers with our wines. Changes of our company policies are only valid if they are reconfirmed in writing by our winery.
2. Confirmation After having received a letter or an e-mail of confirmation from us, your order is considered valid. Weingut Artner provides this site on an 'as if' basis and we make no (and expressly disclaim all) representations or warranties of any kind with respect to this site and its contents.
3. Shipping Orders from outside of Austria will be processed separately. If you order C.O.D. (i.e. cash on delivery) please be aware that there is an extra charge of € 4,- per case.
4. Damages Due To Shipping We guarantee full compensation under the following conditions:  
Make sure the delivered goods are complete and in good condition. Inform us of any breakages or shortages within 8 working days of delivery.  
Any breakages and shortages must be confirmed by the carrier.
5. Reservations All products delivered remain the property of Weingut Artner until full payment has been received. Assignments and attachments are not admissible. The customer is to inform us of any such action.
6. Payment Policy All products delivered may be paid cash in advance or C.O.D.

Bank: Sparkasse Hainburg-Bruck-Neusiedl

Banking account: 249-120-452/00

BLZ: 20216

IBAN: AT812021624912045200

BIC: SPHBAT21XXX

7. Prices Bottle prices include sales tax but do not include shipping or C.O.D. (Cash On Delivery) charges. We reserve the right to change price and availability information without notice.
8. Quality Guarantee All wine orders must be placed by a person 18 years of age or older.
9. Legal All dispute or claims that arise from using this web site must be made and settled under Austrian law at the county court Bruck/Leitha.

Impressum: (responsible for the contents acc. to E-Commerce Law 2002)  
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